



March 12, 2013

This week I'd like to highlight a website resource that is often cited here at LCI, to make sure you are aware of and have access to it to the extent it may be helpful. LCI Congress attendees last fall may recall an owner's panel we sponsored on which Bill Seed of UHS was a speaker. He talked about the Lean Project Delivery Guide available on his website. The guide is both an outstanding statement of support and a "how to" guide for lean coming from an owner's perspective. Speaking to the critical question of "Why Lean?" it sets basic ground rules for collaboration on projects and the expectation that everyone will work together with trust, transparency, and the willingness to learn and innovate for the benefit of the project. It walks the reader through the lean operating system as practiced by UHS, and describes team organization and principles through which all parties to the project can achieve success.

How might this be helpful in efforts to promote use of lean on your projects and in the local design and construction environment? First of all, this is the unprompted perspective of an owner who has realized the benefits of lean on major projects. As a result, he wants current and prospective suppliers to get and stay on the bandwagon so everyone can reap the benefits. So it's helpful in answering the question, "What's in it for me?", whether that comes from an owner, a contractor, or anyone else you want to convince of the benefits of lean construction.

Secondly, the guide's content itself provides a great outline for discussion in educating project participants about how lean works, particularly (but not exclusively) in the healthcare construction field. Finally, it provides a framework you might consider adapting to create a similar guide on the web (or in paper form) for the benefit of your customers and suppliers at whatever stage of the lean journey they find themselves. We are indebted to Bill Seed for his leadership in both LCI and the lean community at large, and for creating the Lean Project Delivery Guide. See:

<http://ns2.m1759.sgded.com/uhs.com/leanguide.html>

### **Lean in the News**

Speaking of great things on the web, check out the link below to a new Orlando Sentinel article that talks about a highly successful lean construction project (*Skyhouse*) under way in central Florida. (The reporter contacted LCI last week and we were able to help him with some basic facts.) Congratulations to our members Batson-Cook Co. and Turner Construction, both mentioned in the article, as well as Disney, noted as having contracted with Turner for Disney World's new Four Season's Resort hotel project in Orlando. We are adding a link to this article to the LCI website for future reference.

<http://www.orlandosentinel.com/business/os-orlando-apartment-tower-rises-fast-20130310,0,6282322.story>

### **LCI Communities of Practice**

It is great to see the continuing strong interest in our Communities of Practice, with several local groups beginning to form just since the first of the year. A local Community of Practice (CoP) provides a meeting ground where owners, designers, contractors, trades contractors, and other interested parties gather, learn, connect, and explore lean principles and practices. By participating in your local community, you will meet, stay connected with, and learn from like-minded people. If you have not



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explored the option of connecting with a local CoP, we would be glad to hear from you to facilitate the connection, or perhaps even the formation of a CoP for the first time in your area. For more information, please visit: <http://leanconstruction.org/communities.htm>.

We plan to feature brief reports in future newsletters from CoP leaders around the country telling us more about their recent programs and the current status of their groups. If you would like to have us feature your CoP in this way in an upcoming newsletter, please let Anne O'Donnell hear from you at [anne@leanconstruction.org](mailto:anne@leanconstruction.org).

Sincerely,

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***Welcome to the new LCI Corporate Members!***

