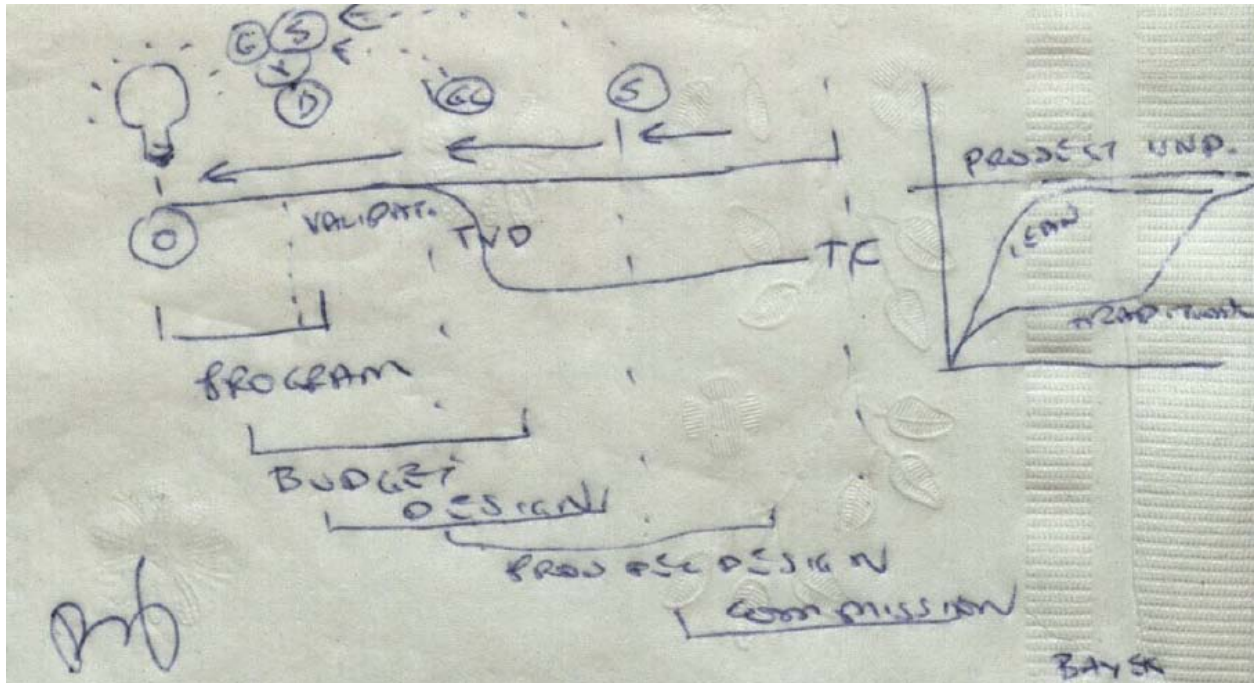


“Cocktail Napkin” Exercise: *Defining Lean*

Mid-year IGLC, Columbia University, New York City

February 22, 2011



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